

# BROADCASTING COMMISSION

More Choices, Better Access and Higher Quality

## QUARTERLY MONITORING & COMPLIANCE REPORT

APRIL-JUNE 2009

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# **INTRODUCTION**

Two hundred and three (203) contacts were recorded for the period under review. Of this number, twenty-five (25) resulted in investigations of licensed cable, radio or television operators. This level of investigations represents a decrease of sixty-eight percent (68%) when compared to the corresponding reporting period in the previous year.

As a result of the investigations conducted during the quarter, twenty-eight (28) Notices of Breach were issued.

## Breakdown of Contacts- April-June 2009

	April 2009	May 2009	June 2009		TOTAL
<b>information Requested:</b>	30	49	44		123
<input type="checkbox"/> Procedure for acquiring licences (STV and Broadcast) <input type="checkbox"/> Purpose of "Take Responsibility" mailers <input type="checkbox"/> Role/ mandate of the Broadcasting Commission  <input type="checkbox"/> Whether the Commission regulates cable subscription fees <input type="checkbox"/> Status of applications for licences <input type="checkbox"/> Local advertising on cable					
<b>Complaints received</b>	8	11	6		25
<b>Follow-up to complaints already lodged</b>	4	5			9
<b>Queries about Flow advertising on intl. channels</b>	7	-	-		7
<b>Zoning Info</b>	10	4	15		29
<b>Procedure for acquiring Broadcast licence</b>	-	2	2		4
<b>Queries from prospective media monitors</b>	3	-	-		3
<b>Issues about converter box</b>	-	-	3		3
<b>TOTAL</b>	<b>62</b>	<b>71</b>	<b>70</b>		<b>203</b>

# PROGRAMMING STANDARDS COMPLIANCE

During the period under review, the Commission received nineteen (19) complaints relating to the transmission of problematic content. This represents an increase of nineteen percent (19%) when compared to the corresponding period in 2008.

**Table 1** details the complaints received relating to programming standards between April and June 2009, and the nature of the investigations conducted by the Commission. **Figure 1** illustrates the trend in programming standards complaints received in similar reporting periods since 2006.

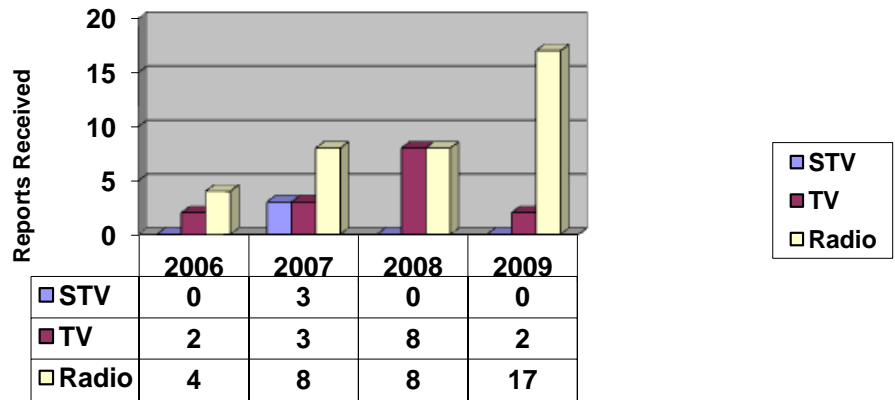
**Table 1**  
**Content Standards Reports: April- June 2009 -**

	Inappropriate content	Sexually suggestive language/lyrics	Use of editing techniques	Problematic Language /lyrics	Alleged False & misleading news	Profane Language	Alleged breach of Directive	<b>TOTAL</b>
Grove Broadcasting (Irie FM)		1						1
CVM Television Ltd	1							1
Radio Jamaica Limited-FAME 95 FM		3	1	3			1	8
Grove Broadcasting Company Limited (ZIP 103 FM)		3		1		1		5
Radio Jamaica Limited- Television Jamaica Limited							1	1
Radio Jamaica Limited (HITZ 92FM)				1				1
Radio Jamaica Limited ( RJR 94FM))					1			1
NewsTalk				1				1
<b>TOTAL</b>	1	7	1	6	1	1	2	19*

***\*Complaints listed above include allegations that may not have necessarily resulted in findings of breach.***

Figure 1

Content Standards Report Trends for Quarters: April-June 2006 to April -June 2009



# TECHNICAL COMPLIANCE

## Technical Monitoring

The facilities of all subscriber television operators are inspected annually to determine their compliance with the technical standards set out in law.

There were five (5) inspections for the period under review. Table 2 lists the subscriber television licensees inspected and their respective areas of technical non-compliance.

*Table 2*  
Technical Monitoring: April - June 2009

	LICENSEES INSPECTED	NON-COMPLIANCE DETECTED			STATUS
<b>1.</b>	First Choice Cable Limited	<b>Regulations:</b> 24 (2)), 17 (1) (h), , 17 (4) (e), System not addressable			Breach letter sent to licensee
<b>2.</b>	Guthrie's Communications Limited	<b>Regulations:</b> 15 (a), 17(4)(e) (.), 17(1) (h), None provision of STV service to licensed zones			Breach letter sent to licensee
<b>3.</b>	Combined Communications Limited	<b>Regulations;</b> 17 (4)(b), 17 (4) (d), 17 (4) (e), 17(1) (h)			Breach letter sent to licensee
<b>4.</b>	Wilson's Enterprises/ Satcum Cable Network Limited	<b>Regulations;</b> 17 (1)(d), 17(1)(h), 17(4)(b), 17(4)(d), 17(4)(d), 17(4)(e)			Breach letter sent to licensee
<b>5.</b>	General Satellite Network Limited	<b>Regulations:</b> 15(a), 17(1)(h), 17(1)(f), 17(4)(d), 17(4)(e)			Breach letter sent to licensee

## **Technical complaints**

**A total of five (5) complaints were received about the technical quality of licensees' transmissions for the period under review.**

Approximately sixty percent (60%) or three (3) of the complaints received related to poor audio and video signals another twenty percent (20%) related to allegations of frequent breakdowns, and the remaining twenty percent (20%) related to the non-provision of subscriber television service in licensed zones. The total figure represents a reduction in complaints of seventy-one percent (71%) when compared to the corresponding period in 2008.



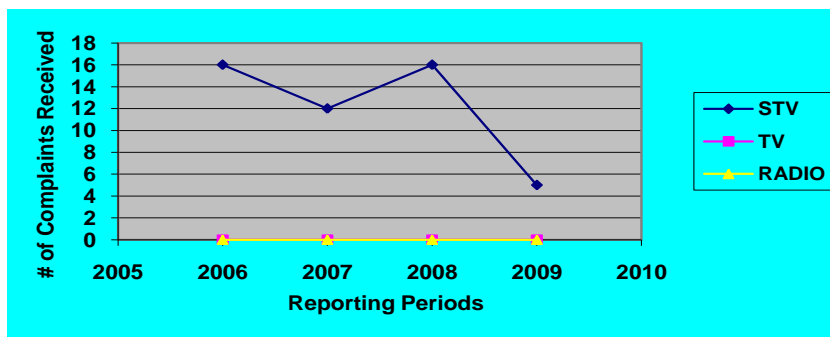
**Table 3** details the nature of the investigations conducted, while **Figure 2** illustrates the trend in technical complaints received in similar reporting periods since 2006.

**Table 3**  
**Technical Standards Reports: April -June 2009**

	Poor audio and video signals	No provision of service	Frequent breakdowns	Break in transmission	<b>TOTAL</b>
Inntech Communications Limited	1				1
CTL Limited				1	1
Cornwall Communications Limited	1				1
Cable One Jamaica Limited	1				1
St. Thomas Cable Network Limited		1			1
<b>TOTAL</b>	<b>3</b>	<b>1</b>		<b>1</b>	<b>5*</b>

*\* Complaints listed above include allegations that may not have necessarily resulted in findings of breach*

**Figure 2**  
**Technical Standards Reports Trend for Quarters: April-June 2006 to April-June 2009**



# CUSTOMER SERVICE COMPLIANCE

There was only one (1) customer service related complaint for the period under review; April 2009-June 2009. The number of customer service complaints decreased by eight (8) when compared to the corresponding period in 2008.

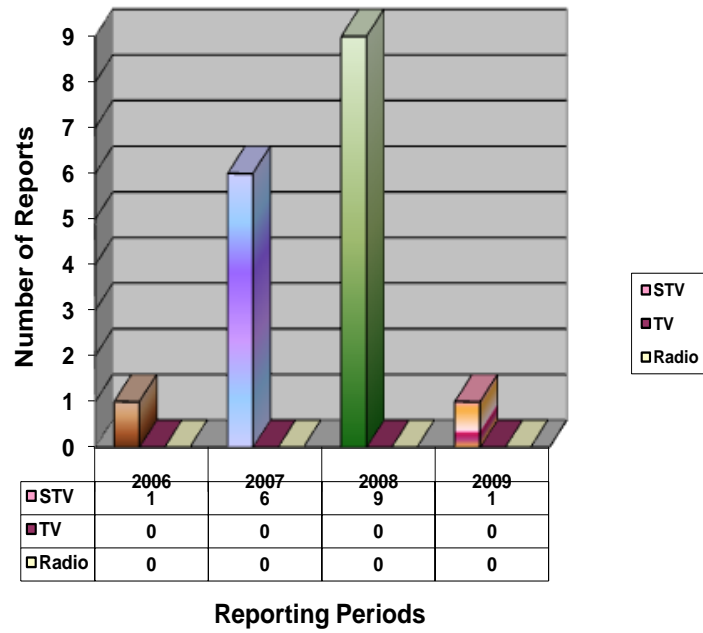
**Table 4** details the nature of the investigations conducted by the Commission, while **Figure 3** illustrates the trend in customer service complaints received for similar reporting periods since 2005.

**Table 4**  
**Customer Service Complaints: April - June 2009**

LICENSEES	NATURE OF COMPLAINTS RECEIVED								
	Inaccurate Billing	Transmitting adverts on intl. channels	Customer A/c not updated	Denying Access to channels	Increased subscribers Fees	Bills quoted in U.S. Dollars	Unwarranted Disconnection	Dissatisfied with installation	TOTAL
Columbus Communications (FLOW)		1							1
<b>TOTAL</b>									<b>1*</b>

*\*Complaints listed above include allegations that may not have necessarily resulted in findings of breach*

**Figure 3**  
Customer Service Complaints Reports Trends for Quarters: April-June 2006 to April-June 2009.



# COMPLAINTS RESOLVED

Except for matters that fall outside the Commission’s mandate, all reports of possible breaches of licence are investigated. As soon as investigations are completed, the complainants and the relevant licensees are notified of the outcome, and the Commission considers the matter resolved. Twenty-two (22) investigations were resolved between April and June 2009.

**Table 5** shows the categories of complaints resolved, while **Table 6** details the bases on which the Commission was able to close the investigations.

*Table 5*  
*Resolution of Complaints by Category*

	Complaints Resolved (including those brought forward from the previous quarter)
Subscriber Television	8
Broadcast Television	5
Broadcast Radio	9
<b>Total</b>	<b>22</b>

*Table 6*

**Resolution of Complaints by Category**

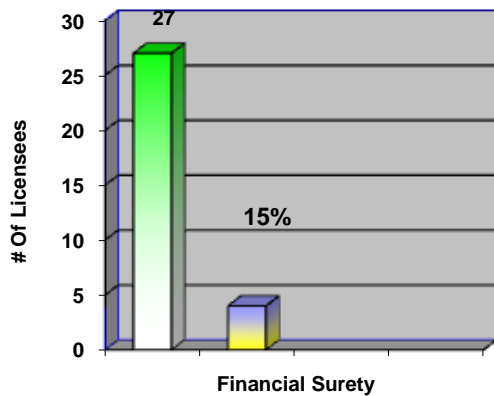
CATEGORIES	TOTAL
<b>Resolved to complainant's satisfaction</b>	
Subscriber Television	2
Broadcast Television	1
<b>Commission investigation complete</b>	
Broadcast Radio	1
Broadcast Television	1
Subscriber Television	4
<b>No response from complainant</b>	
Subscriber Television	-
<b>No evidence of breach of content standards</b>	
Broadcast Television	1
Broadcast Radio	6
Subscriber Television	-
<b>No further remedial action required for breach committed</b>	-
Broadcast Radio	2
Broadcast Television	2
<b>New Investigation to be pursued</b>	
Subscriber Television	1
<b>Complied with required remedial action for breach of licence</b>	1
Broadcast Radio	
Subscriber Television	-
<b>Complainants no longer subscribe to licensees</b>	
Subscriber Television	-
<b>Complaint withdrawn by complainant</b>	
Subscriber Television	-
<b>Total</b>	<b>22</b>

# FINANCIAL COMPLIANCE

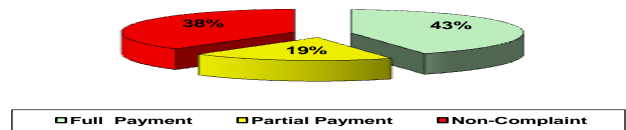
STV operators are required to pay an annual licence fee of five percent (5%) of their gross subscription income. In addition, since 2006 STV licensees are required to submit a financial surety for Commission use in cases of chronic default in payment.

Figures 4 and 5 illustrate cable operators' compliance with these obligations.

*Figure 4*  
STV Financial Surety



*Figure 5*  
STV Fee Payment



Of the twenty-seven (27) eligible licensees, only four (4), or fifteen percent (15%), have complied with this requirement and submitted the financial surety.

In relation to licence fees due during the period, sixteen (16) licensees paid in full; seven (7) licensees made partial payments and fourteen (14) were totally non-compliant. There was a slight increase in the number of full payments recorded when compared to the previous year Apr-June 2008 when the Commission recorded fourteen (14) payments.

**Table 7**  
**STV Licensees Financial Compliance**  
**For quarter ended June 30, 2009**

	LICENSEES	FINANCIAL SURETY	FEES		
		STATUS	Paid in Full	Partial Payment	Non-Compliant
1	Astra Technology Ltd.	Non-Compliant		✓	
2	Beason Communications Ltd.	Non-Compliant			✓
3	Cable One Jamaica Ltd.	Not Applicable			✓
4	Cabletron Network Systems Ltd.	Non-Compliant			✓
5	Central Communication Services Ltd.	Not Applicable	✓		
6	Columbus Communications - FLOW	Non-Compliant	✓		
7	Combined Communications Ltd.	Non-Compliant		✓	
8	Communicable Ltd.	Non-Compliant			✓
19	Cornwall Communications Ltd.	Non-Compliant	✓		
10	CTL Limited	Non-Compliant			✓
11	First Choice Cable	Not Applicable	✓		
12	General Satellite Network Company	Non-Compliant	✓		
13	Guthrie's Communications Ltd	Not Applicable			✓
14	Inntech Communications Ltd.	Non-Compliant	✓		
15	Jamaica Cablevision Ltd.	Compliant	✓		
16	Linscom Network Limited	Non-Compliant	✓		
17	Logic One Limited	Compliant	✓		
18	Marimaxx Communications Ltd.	Non-Compliant			✓
19	Mars Cable Vision Ltd.	Non-Compliant			✓
20	Mega International Co. Ja. Ltd.	Non-Compliant			✓
21	Mikes Electronics & Cable Network Ltd.	Non-Compliant	✓		
22	Mile Gully Cable Ltd	Non-Compliant	✓		
23	Modern Re-Broadcasting Co. Ltd.	Not Applicable			✓
24	Odyssey Cable Vision Limited	Compliant	✓		
25	Oliver Electronics Engineering Ltd.	Non-Compliant		✓	



**STV Licensees Financial Compliance**

	LICENSEES	FINANCIAL SURETY	FEES		
		STATUS	Paid in Full	Partial Payment	Non-Compliant
26	QES 46 Limited	Non-Compliant			✓
27	Santastic Cable Systems Ltd.	Not Applicable	✓		
28	Silly Video Cable Network Limited	Non-Compliant		✓	
29	Starcom Cablevision Ltd.	Non-Compliant			✓
30	Stars Cable Company Ltd.	Non-Compliant	✓		
31	St. Thomas Cable Network Limited	Non-Compliant		✓	
32	Summit Satellite Systems Limited	Not Applicable		✓	
33	Telstar Cable Limited	Compliant	✓		
34	Unique Vision Cable Co. Ltd.	Not Applicable	✓		
35	Venus Cable Services	Not Applicable			✓
36	Westar Communications Limited	Not Applicable		✓	
37	Wilson Enterprises Limited	Non-Compliant			✓

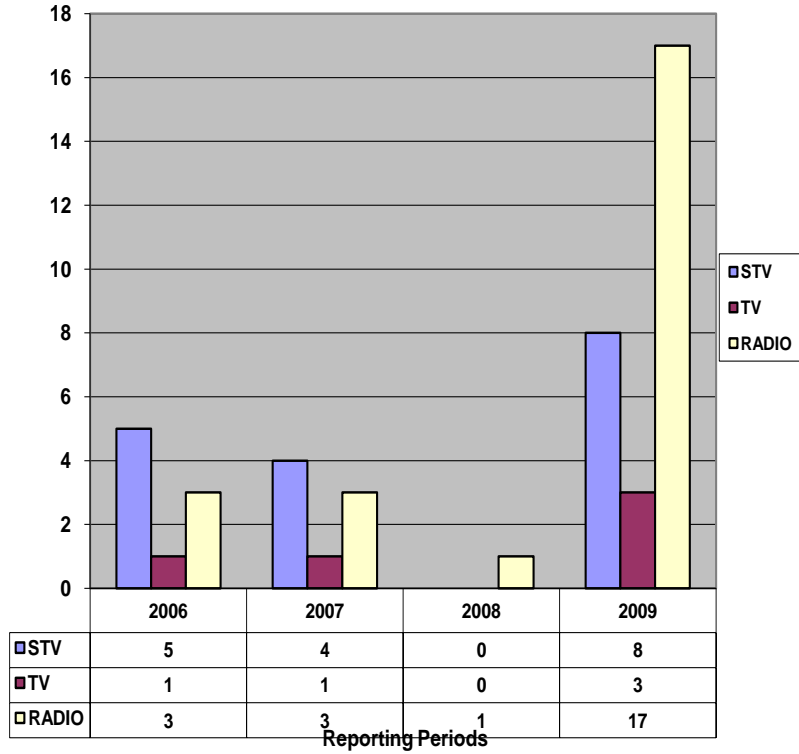
# BREACHES OF LICENCE

Twenty-eight (28) notices of breach of licence were issued to broadcast radio licensees, subscriber television operators and broadcast television licensees. Twenty (20) broadcast radio and television licensees were issued notices of breach for content standard related matters and eight (8) notices of breach were issued to subscriber television operators for technical breaches resulting from technical inspections. (See Table 8 for details of the breaches.) This represents a significant increase when compared to the corresponding period in 2008 where only one (1) breach was recorded.

**Figure 6** illustrates the trend in total breaches committed, by service, for similar reporting periods since 2006. Table 8 details the breaches determined by the Commission during the current reporting period.

Figure 6

Trend in Total Breaches for Quarters: April-June 2006 to April-June 2009



**TABLE 8**  
**BREACHES COMMITTED BY BROADCAST RADIO LICENSEES**

**GROVE BROADCASTING COMPANY LIMITED (ZIP 103FM)**

**DATE OF BREACH:** 29-Apr-09\*\*  
**COMPLAINT NUMBER;** 09/03/09/1020-001  
**NATURE OF COMPLAINT:** Use of editing techniques  
**NATURE OF BREACH:** Breach of the February 6, 2009 directives  
**COMMISSION DECISION:** Licensee in breach  
**REMEDIAL ACTION:** Licensee directed to apologize  
**STATUS:** Complied with required remedial action- File Closed

**DATE OF BREACH:** 06-May-09\*\*  
**COMPLAINT NUMBER;** 09/03/16/1020-001  
**NATURE OF COMPLAINT:** Use of editing techniques  
**NATURE OF BREACH:** Breach of the February 6, 2009 directives  
**COMMISSION DECISION:** Licensee in breach  
**REMEDIAL ACTION:** Licensee directed to apologize  
**STATUS:** Complied with required remedial action- File Closed

**DATE OF BREACH:** 12-Jun-09\*\*  
**COMPLAINT NUMBER;** 09/04/15/1014-001  
**NATURE OF COMPLAINT:** Transmission of sexually explicit lyrics  
**NATURE OF BREACH:** Breach of Children's Code for Programming  
**COMMISSION DECISION:** Licensee in breach  
**REMEDIAL ACTION:** Licensee directed to apologize  
**STATUS:** Complied with required remedial action- File Closed

**GROVE BROADCASTING COMPANY LIMITED (IRIE FM)**

**DATE OF BREACH:** 08-May-09\*\*  
**COMPLAINT NUMBER;** 09/03/23/1014-001  
**NATURE OF COMPLAINT:** Transmission of song promoting explicit sexual activities  
**NATURE OF BREACH:** Breach of February 2009 Directives  
**COMMISSION DECISION:** Licensee in breach  
**REMEDIAL ACTION:** Reprimand. Breach occurred before BCJ's clarification meeting with Licensee.  
**STATUS:** File Closed

**RADIO JAMAICA LIMITED-FAME 95 FM**

**DATE OF BREACH:** 03-Apr-09\*\*  
**COMPLAINT NUMBER;** 08/11/27/1014-001  
**NATURE OF COMPLAINT:** Transmission of problematic lyrics  
**NATURE OF BREACH:** Breach of the Television and Sound Broadcasting Regulations  
**COMMISSION DECISION:** Licensee in breach  
**REMEDIAL ACTION:** Licensee cautioned.  
**STATUS:** File Closed

**DATE OF BREACH:** 13-May-09\*\*  
**COMPLAINT NUMBER;** 09/02/02/1014-001  
**NATURE OF COMPLAINT:** Transmission of material containing extensive sexual content  
**NATURE OF BREACH:** Breach of the Children's Code for Programming  
**COMMISSION DECISION:** Licensee in breach  
**REMEDIAL ACTION:** Licensee directed to apologize, publish apology in newspaper,

**STATUS:** Complied with required remedial action- File Closed

**DATE OF BREACH:** 15-Jun-09\*\*  
**COMPLAINT NUMBER;** 09/04/24/1020-001  
**NATURE OF COMPLAINT:** Transmission of material describing sexual activity  
**NATURE OF BREACH:** Breach of the Children's Code for Programming  
**COMMISSION DECISION:** Licensee in breach  
**REMEDIAL ACTION:** Licensee directed to apologize.

**STATUS:** Pending

**DATE OF BREACH:** 13-May-09\*\*  
**COMPLAINT NUMBER;** 09/02/13/1014-001  
**NATURE OF COMPLAINT:** 09/02/12/1042-001  
Transmission of material containing 'daggerin' lyrics  
**NATURE OF BREACH:** Breach of February 2009 Directive  
**COMMISSION DECISION:** Licensee in breach  
**REMEDIAL ACTION:** Licensee directed to apologize, publish apology in newspaper,

**STATUS:** Complied with required remedial action- File Closed

**DATE OF BREACH:** 13-May-09\*\*  
**COMPLAINT NUMBER;** 09/03/09/1014-001  
**NATURE OF COMPLAINT:** 09/03/09/1016-001  
Transmission of material containing graphic verbal expletives  
**NATURE OF BREACH:** Breach of the Children's Code for Programming  
**COMMISSION DECISION:** Licensee in breach  
**REMEDIAL ACTION:** Licensee directed to apologize, publish apology in newspaper,

**STATUS:** Complied with required remedial action- File Closed

### **RADIO JAMAICA LIMITED-HITZ 92 FM**

**DATE OF BREACH:** 13-May-09\*\*  
**COMPLAINT NUMBER;** 09/02/26/1042-001  
**NATURE OF COMPLAINT:** Transmission of song promoting explicit sexual activities  
**NATURE OF BREACH:** Breach of the Children's Code for Programming  
**COMMISSION DECISION:** Licensee in breach  
**REMEDIAL ACTION:** Licensee directed to apologize, publish apology in newspaper,

**STATUS:** Complied with required remedial action- File Closed

**DATE OF BREACH:** 13-May-09\*\*  
**COMPLAINT NUMBER;** 09/03/02/1014-001

**NATURE OF COMPLAINT:** Use of editing techniques to obscure problematic material  
**NATURE OF BREACH:** Breach of the February 2009 Directives  
**COMMISSION DECISION:** Licensee in breach  
**REMEDIAL ACTION:** Licensee directed to apologize, publish apology in newspaper,

**STATUS:** Complied with required remedial action- File Closed

**DATE OF BREACH:** 13-May-09\*\*  
**COMPLAINT NUMBER;** 09/03/09/1020-002

**NATURE OF COMPLAINT:** Transmission of material containing graphic verbal expletives  
**NATURE OF BREACH:** Breach of the Children's Code for Programming  
**COMMISSION DECISION:** Licensee in breach  
**REMEDIAL ACTION:** Licensee directed to apologize, publish apology in newspaper,

**STATUS:** Complied with required remedial action- File Closed

**DATE OF BREACH:** 13-May-09\*\*  
**COMPLAINT NUMBER;** 09/03/26/1014-001

**NATURE OF COMPLAINT:** Use of editing techniques to obscure problematic content  
**NATURE OF BREACH:** Breach of the February 2009 Directives  
**COMMISSION DECISION:** Licensee in breach  
**REMEDIAL ACTION:** Licensee directed to apologize, publish apology in newspaper,

**STATUS:** Complied with required remedial action- File Closed

**ISLAND BROADCASTING COMPANY LIMITED (KLAS FM 89)**

**DATE OF BREACH:** 06-May-09\*\*  
**COMPLAINT NUMBER;** 09/02/20/1020-001

**NATURE OF COMPLAINT:** Transmission of material containing verbal expletives  
**NATURE OF BREACH:** Breach of the Children's Code for Programming  
**COMMISSION DECISION:** Licensee in breach  
**REMEDIAL ACTION:** Internal remedial actions taken by licensee prior to Commission's decision - Remedial action accepted by Commission.

**STATUS:** File Closed

**UNIVERSAL MEDIA COMPANY LIMITED (NEWS TALK 93 FM)**

**DATE OF BREACH:** 08-May-09\*\*  
**COMPLAINT NUMBER;** 09/03/18/1020-002

**NATURE OF COMPLAINT:** Use of editing techniques to obscure problematic material  
**NATURE OF BREACH:** Breach of the February 2009 Directives  
**COMMISSION DECISION:** Licensee in breach  
**REMEDIAL ACTION:** Licensee directed to apologize.

**STATUS:** Complied with required remedial action -File Closed.

# **BREACHES COMMITTED BY BROADCAST TELEVISION LICENSEES**

## **TELEVISION JAMAICA LIMITED (TVJ)**

**DATE OF BREACH:** 27-Apr-09\*\*  
**COMPLAINT NUMBER;** 09/02/03/1014-001

**NATURE OF COMPLAINT:** Transmission of disturbing material in Prime Time News  
**NATURE OF BREACH:** Breach of the Television and Sound Broadcasting Regulations  
**COMMISSION DECISION:** Licensee in breach  
**REMEDIAL ACTION:** Internal remedial actions taken by licensee prior to Commission's Determination- Remedial action accepted by Commission  
**STATUS:** File Closed.

**DATE OF BREACH:** 15-Jun-09\*\*  
**COMPLAINT NUMBER;** 09/04/20/1014-002

**NATURE OF COMPLAINT:** Transmission of material in contravention of the Feb.20, 2009 Directive  
**NATURE OF BREACH:** Breach of February 2009 Directive  
**COMMISSION DECISION:** Licensee in breach  
**REMEDIAL ACTION:** Licensee directed to apologize.  
**STATUS:** Complied with required remedial action- File closed.

## **CVM TELEVISION**

**DATE OF BREACH:** 12-Jun-09\*\*  
**COMPLAINT NUMBER;** 09/04/20/1014-001  
**NATURE OF COMPLAINT** Transmission of potentially disturbing material without advisory  
**NATURE OF BREACH:** Breach of the Television and Sound Broadcasting Regulations  
**COMMISSION DECISION:** Licensee in breach  
**REMEDIAL ACTION:** Licensee cautioned  
**STATUS:** File Closed.

## **BREACHES COMMITTED BY SUBSCRIBER TELEVISION OPERATORS**

### **CABLE ONE JAMAICA LIMITED**

**DATE OF BREACH:** 28-Apr-09\*\*  
**NATURE OF BREACH:** Failure to maintain technical standards – Inspection of licensee system  
**COMMISSION DECISION:** Licensee in breach of licence  
**REMEDIAL ACTION REQD:** Licensee directed to implement corrective measures  
**STATUS:** Awaiting response from licensee

### **FIRST CHOICE CABLE SERVICES LIMITED**

**DATE OF BREACH:** 28-Apr-09\*\*  
**NATURE OF BREACH:** Failure to maintain technical standards – Inspection of licensee system  
**COMMISSION DECISION:** Licensee in breach of licence  
**REMEDIAL ACTION REQD:** Licensee directed to implement corrective measures  
**STATUS:** Awaiting response from licensee

### **MARS CABLE VISION LIMITED**

**DATE OF BREACH:** 28-Apr-09\*\*  
**NATURE OF BREACH:** Failure to maintain technical standards – Inspection of licensee system  
**COMMISSION DECISION:** Licensee in breach of licence  
**REMEDIAL ACTION REQD:** Licensee directed to implement corrective measures  
**STATUS:** Breaches partially addressed. Awaiting further information from licensee

### **MODERN RE-BROADCASTING COMPANY LIMITED**

**DATE OF BREACH:** 03-Apr-09\*\*  
**NATURE OF BREACH:** Failure to maintain technical standards – Inspection of licensee system  
**COMMISSION DECISION:** Licensee in breach of licence  
**REMEDIAL ACTION REQD:** Licensee directed to implement corrective measures  
**STATUS:** Breaches partially addressed. Awaiting further information from licensee

### **STARCOM CABLEVISION LIMITED**

**DATE OF BREACH:** 03-Apr-09\*\*  
**NATURE OF BREACH:** Failure to maintain technical standards – Inspection of licensee system  
**COMMISSION DECISION:** Licensee in breach of licence  
**REMEDIAL ACTION REQD:** Licensee directed to implement corrective measures  
**STATUS:** Breaches partially addressed. Awaiting further information from licensee

### **SUMMIT SATELITE SYSTEMS LIMITED**

**DATE OF BREACH:** 03-Apr-09\*\*  
**NATURE OF BREACH:** Failure to maintain technical standards – Inspection of licensee system  
**COMMISSION DECISION:** Licensee in breach of licence  
**REMEDIAL ACTION REQD:** Licensee directed to implement corrective measures  
**STATUS:** Awaiting response from licensee.



## VENUS CABLE SERVICE LIMITED

**DATE OF BREACH:** 03-Apr-09\*\*  
**NATURE OF BREACH:** Failure to maintain technical standards – Inspection of licensee system  
**COMMISSION DECISION:** Licensee in breach of licence  
**REMEDIAL ACTION REQD:** Licensee directed to implement corrective measures  
**STATUS:** Breaches partially addressed. Awaiting further information from licensee.

## GUTHRIES COMMUNICATIONS LIMITED

**DATE OF BREACH:** 03-June-09\*\*  
**NATURE OF BREACH:** Failure to maintain technical standards – Inspection of licensee system  
**COMMISSION DECISION:** Licensee in breach of licence  
**REMEDIAL ACTION REQD:** Licensee directed to implement corrective measures  
**STATUS:** Awaiting response from licensee.

**\*\* 'Date of Breach' is meant to indicate the date on which the Commission made a determination that there was a contravention by the licensee, pursuant to Section 20 of the Broadcasting and radio Re-diffusion Act.**