



MONITORING & COMPLIANCE REPORT

JULY - SEPTEMBER
2022



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EXECUTIVE SUMMARY
BCJ - Quarterly Monitoring & Compliance Report
(July– September 2022)

During the period July– September 2022, five (5) Notices of Breach of Licence were issued, four (4) to broadcast radio licensees and the other to a broadcast television licensee. There was no change in the number of breaches issued when compared with the previous quarter, April to June – 2022.

Forty - eight (48) contacts were recorded for the period July – September 2022. Of this number, fourteen (14) were complaints, which resulted in investigations of broadcast operators. Thirty-four (34) were queries and comments about other operational issues pertaining to licensed operators and the work of the Commission.

All fourteen (14) complaints were matters relating to content standards. There was an increase of ten (10) when compared with the previous quarter, April – June 2022.

Technical monitoring of twenty-one (21) broadcast licensees were completed during this quarter to capture their coverage in the parish of St. Mary. Monitoring also commenced in the parish of St. Ann.

In relation to the payment of the annual licence fee, fourteen (14) subscriber television (STV) operators, or 36% of all licensees paid in full; five (5) or 13% made partial payments and twenty (20) or 51% were non-compliant. There was a decrease in the number of full payments recorded when compared to the previous quarter. The number of licensees who made partial payments decreased by four (4) and there was an increase of three (3) in the number of non-compliant licensees.

INTRODUCTION

Contacts with the Commission

Forty-eight (48) contacts were recorded for the period, July – September 2022. There were fourteen (14) content standard investigations and five (5) Notices of Breach of Licence.

BREAKDOWN OF CONTACTS

	July 2022	August 2022	September 2022	TOTAL
Queries, Requests and Reports:				
Subscriber Television Customer service issues	-	1	3	4
Complaints Received and Investigated	12	-	2	14
Subscriber Television technical issues	4	2	2	8
Concerns about Logic One's closure	6	7	-	13
Other operational issues (with the exception of those indicated above)	4	4	1	9
TOTAL	26	14	8	48

PROGRAMMING CONTENT COMPLIANCE

The Commission investigated fourteen (14) complaints relating to the broadcast of problematic content. The number of complaints investigated increased by ten (10) when compared to the period April - June 2022.

Table 1 details the complaints investigated relating to content standards between July to September, and the nature of the investigations conducted by the Commission.

Figure 1 illustrates the trend in programming standard complaints investigated in similar reporting periods since 2019.

Table 1

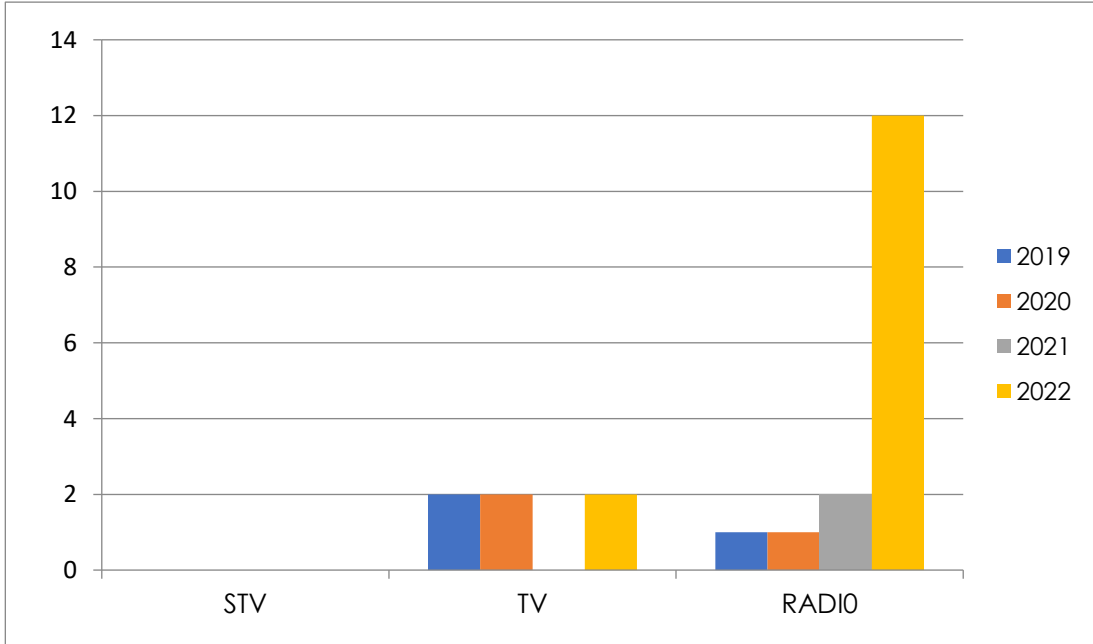
Content Standards Complaints Investigated: July –September 2022

LICENSEE(s)	NATURE	OF	COMPLAINT				TOTAL	
	Transmission of indecent and profane language during the airing of a song	Transmission of songs with lyrics glorifying/promoting activities that might be in contravention of the TSBR and the Code	Transmission of story during Newscast promoting violence and jungle justice	Transmission of racial discrimination during CVM at Sunrise	Alleged transmission of discriminatory remarks against a particular group of people	Transmission of lyrics inappropriate for time of day	Transmission of excessive language during the airing of a song	
Television Jamaica Ltd. (TVJ)		1						1
Radio Jamaica Limited (FAME 95 FM)		1						1
Grove Broadcasting Co. Ltd. (ZIP103 FM)		1				1		2
Grove Broadcasting Co. Ltd. (IRIE FM)	2	1						3
Mother In Crisis (Sun City Radio)		1						1
S & B Communications (Fyah 105 FM)		1					1	2
The Bridge 99 FM Limited (Bridge 99)		1						1
Nationwide News Network Ltd. (NNN)			1		1			2
CVM Television Ltd. (CVM TV)				1				1
TOTAL	2	7	1	1	1	1	1	14

*Complaints listed above include allegations that may not have necessarily resulted in findings of breach.

Figure 1:

**CONTENT STANDARD COMPLAINTS INVESTIGATED
Trends for Quarter (July- September) from 2019 to 2022**



	2019	2020	2021	2022
STV	0	0	0	0
TV	2	2	0	2
RADIO	1	1	2	12

Technical Monitoring – Table 2

Activities Conducted by the Technical Department for July to September 2022 Quarter

The main activities conducted by the department during the quarter were:

1. Technical monitoring of broadcast licensee's coverage
2. Technical complaints investigation

Table # 1: Technical Monitoring of Broadcast Licensee's Coverage for St. Mary

TECHNICAL MONITORING OF BROADCAST LICENSEE'S COVERAGE					
No.	STATIONS MONITORED	COVERAGE AREA	DATE OF MONITORING	BREACHES DETECTED	ACTION TAKEN BY THE COMMISSION
1.	Radio Jamaica Limited Radio Jamaica 94 FM	All island	<u>St. Mary</u> August 4, 2022 & September 13, 2022	Coverage issues did not rise to the level of a breach.	No action required
2.	Radio Jamaica Limited Fame 95 FM	All island	<u>St. Mary</u> August 4, 2022 & September 13, 2022	Poor to very poor Coverage in: Eastern St. Mary to include the communities of Annotto Bay, Iter Boreale, Juno Pen, Enfield, Richmond, Montrose, Rock River, Water Valley, Albany, and Islington. Western St. Mary to include the communities of, Airy Hill Mason Hall, Galina, Look Out, Trinity, Hampstead, St. Mary Country Club, and Gayle.	Licensee to be notified and directed to provide the Commission with a plan to address the very poor or no coverage.

TECHNICAL MONITORING OF BROADCAST LICENSEE'S COVERAGE

No.	STATIONS MONITORED	COVERAGE AREA	DATE OF MONITORING	BREACHES DETECTED	ACTION TAKEN BY THE COMMISSION
3.	<p align="center">Radio Jamaica Limited Hitz 92 FM</p>	<p align="center">All island</p>	<p align="center"><u>St. Mary</u> August 4, 2022 & September 13, 2022</p>	<p>Poor to very poor coverage in:</p> <p>Eastern St. Mary to include the communities of Annotto Bay Iter Boreale, Juno Pen, Enfield, Montrose, Rock River, Tranquillity, Water Valley, and Albany.</p> <p>Western St. Mary to include the communities of, Airy Hill Mason Hall, Galina, Look Out, Port Maria, Trinity, Gayle, and Labyrinth.</p>	<p>Licensee to be notified and directed to provide the Commission with a plan to address the very poor or no coverage.</p>
4.	<p align="center">British Broadcasting Corporation BBC World Service</p>	<p align="center">All island</p>	<p align="center"><u>St. Mary</u> August 4, 2022 & September 13, 2022</p>	<p>Very poor to no coverage in:</p> <p>Eastern St. Mary to include the communities of Providence, Devon Pen, Broadgate, Annotto Bay Iter Boreale, Juno Pen, Enfield, Richmond, Clonmel, Montrose, Rock River, Tranquillity, Water Valley, and Albany.</p> <p>Western St. Mary to include the communities of, Galina, Look Out, Port Maria, Trinity, St. Mary County Club, and Gayle.</p>	<p>Licensee to be notified and directed to provide the Commission with a plan to address the very poor or no coverage.</p>

Technical Monitoring of Broadcast Licensee's Coverage for St. Mary

TECHNICAL MONITORING OF BROADCAST LICENSEE'S COVERAGE					
No.	STATIONS MONITORED	COVERAGE AREA	DATE OF MONITORING	BREACHES DETECTED	ACTION TAKEN BY THE COMMISSION
5.	Grove Broadcasting Company Limited Irie FM	All island	<u>St. Mary</u> August 4, 2022 & September 13, 2022	Coverage issues did not rise to the level of a breach.	No action required
6.	Aeronautical Telecommunication Limited Kool 97 FM	All island	<u>St. Mary</u> August 4, 2022 & September 13, 2022	Coverage issues did not rise to the level of a breach.	No action required
7.	Grove Broadcasting Company Limited Zip 103 FM	All island	<u>St. Mary</u> August 4, 2022 & September 13, 2022	Very poor to no coverage in: Eastern St. Mary to include the communities of Devon Pen, Broadgate, Annotto Bay, Ifer Boreale, Juno Pen, Enfield, Water Valley, Albany, Whitehall, Richmond, Montrose, Rock River, and Tranquillity. Western St. Mary to include the communities of Jeffrey Town, Lucky Hill, Gayle, Labyrinth, Retreat, Spring Valley, Boscobel, Galina, Hampstead, and Llanrumney.	Licensee to be notified and directed to provide the Commission with a plan to address the very poor or no coverage.

TECHNICAL MONITORING OF BROADCAST LICENSEE'S COVERAGE

No.	STATIONS MONITORED	COVERAGE AREA	DATE OF MONITORING	BREACHES DETECTED	ACTION TAKEN BY THE COMMISSION
8.	<p align="center">The BRIDGE 99 FM Limited Bridge 99</p>	<p align="center">All island</p>	<p align="center"><u>St. Mary</u> August 4, 2022 & September 13, 2022</p>	<p>Very poor to no coverage in:</p> <p>Eastern St. Mary to include the communities of Providence, Devon Pen, Broadgate, Water Valley, Albany, Whitehall, Highgate, Clonmel, Richmond, Montrose, Rock River, Tranquillity, Dean Pen, Winsor Castle,</p> <p>Western St. Mary to include the communities of Guys Hill, Jeffrey Town, Lucky Hill, Gayle, Labyrinth, Retreat, Spring Valley, Frankfort, St. Mary Country Club, Charles Town, Three Hills, Boscobel, Oracabessa, Airy Hill, Mason Hall, Galina, Look Out, Port Maria, Trinity, Hampstead, and Llanrumney</p>	<p>Licensee to be notified and directed to provide the Commission with a plan to address the very poor or no coverage.</p>
9.	<p align="center">Independent Radio Company Limited Power 106 FM</p>	<p align="center">All island</p>	<p align="center"><u>St. Mary</u> August 4, 2022 & September 13, 2022</p>	<p>Very poor to no coverage in:</p> <p>Eastern St. Mary to include the communities of Devon Pen, Water Valley, Albany, Montrose, Rock River, Tranquillity, and Dean Pen.</p> <p>Western St. Mary to include the communities of Lucky Hill, Gayle, Labyrinth, Retreat, Spring Valley, Frankfort, St. Mary Country Club, Charles Town, Three Hills, Boscobel, Galina, Port Maria, Trinity, Hampstead, and, Llanrumney</p>	<p>Licensee to be notified and directed to provide the Commission with a plan to address the very poor or no coverage.</p>

TECHNICAL MONITORING OF BROADCAST LICENSEE'S COVERAGE

No.	STATIONS MONITORED	COVERAGE AREA	DATE OF MONITORING	BREACHES DETECTED	ACTION TAKEN BY THE COMMISSION
10.	<p align="center">Island Broadcasting Services Limited</p> <p align="center">Klas Sports Radio Limited</p>	All island	<p align="center"><u>St. Mary</u></p> <p align="center">August 4, 2022</p> <p align="center">&</p> <p align="center">September 13, 2022</p>	<p>Very poor to no coverage in:</p> <p>Eastern St. Mary to include the communities of Annotto Bay, Iter Boreale, Juno Pen, Enfield, Water Valley, Albany, Whitehall, Montrose, Rock River, and Tranquillity,</p> <p>Western St. Mary to include the communities of Lucky Hill, Gayle, Labyrinth, Retreat, Spring Valley, Frankfort, St. Mary Country Club, Charles Town, Three Hills, Boscobel, Airy Hill, Galina, Hampstead, and Llanrumney</p>	Licensee to be notified and directed to provide the Commission with a plan to address the very poor or no coverage.

TECHNICAL MONITORING OF BROADCAST LICENSEE'S COVERAGE

No.	STATIONS MONITORED	COVERAGE AREA	DATE OF MONITORING	BREACHES DETECTED	ACTION TAKEN BY THE COMMISSION
11.	<p align="center">Kommercial Suites Limited Mega Jamz 98 FM</p>	All island	<p align="center"><u>St. Mary</u> August 4, 2022 & September 13, 2022</p>	<p>Very poor to no coverage in</p> <p>Eastern St. Mary to include the communities of Devon Pen, Annotto Bay, Iter Boreale, Juno Pen, Enfield, Water Valley, Albany, Whitehall, Richmond, Montrose, Rock River, Tranquillity, and Dean Pen.</p> <p>Western St. Mary to include the communities of Lucky Hill, Gayle, Labyrinth, Retreat, Spring Valley, Mason Hall, Galina, Look Out, Port Maria, Trinity, Hampstead, and Llanrumney</p>	Licensee to be notified and directed to provide the Commission with a plan to address the very poor or no coverage.

TECHNICAL MONITORING OF BROADCAST LICENSEE'S COVERAGE

No.	STATIONS MONITORED	COVERAGE AREA	DATE OF MONITORING	BREACHES DETECTED	ACTION TAKEN BY THE COMMISSION
12.	<p align="center">Nationwide News Network Limited</p> <p align="center">NNN</p>	<p align="center">All island</p>	<p align="center"><u>St. Mary</u></p> <p align="center">August 4, 2022</p> <p align="center">&</p> <p align="center">September 13, 2022</p>	<p>Very poor to no coverage in</p> <p>Eastern St. Mary to include the communities of Annotto Bay, Iter Boreale, Juno Pen, Enfield, Water Valley, Albany, Whitehall, Clonmel, Richmond, Montrose, Rock River, Tranquillity, and Dean Pen.</p> <p>Western St. Mary to include the communities of Jeffrey Town, Lucky Hill, Gayle, Labyrinth, Retreat, Spring Valley, Frankfort, St. Mary Country Club, Charles Town, Three Hills, Boscobel, Oracabessa, Airy Hill, Mason Hall, Galina, Look Out, Port Maria, Trinity, Hampstead, and Llanrumney.</p>	<p>Licensee to be notified and directed to provide the Commission with a plan to address the very poor or no coverage.</p>

TECHNICAL MONITORING OF BROADCAST LICENSEE'S COVERAGE

No.	STATIONS MONITORED	COVERAGE AREA	DATE OF MONITORING	BREACHES DETECTED	ACTION TAKEN BY THE COMMISSION
13.	<p align="center">National Religious Media Commission Love 101 FM</p>	All island	<p align="center"><u>St. Mary</u> August 4, 2022 & September 13, 2022</p>	<p align="center">Very poor to no coverage in The entire parish of St. Mary</p>	Licensee to be notified and directed to provide the Commission with a plan to address the very poor or no coverage.
14.	<p align="center">Northern Caribbean University NCU FM</p>	All island	<p align="center"><u>St. Mary</u> August 4, 2022 & September 13, 2022</p>	<p align="center">Very poor to no coverage in</p> <p>Eastern St. Mary to include the communities of Iter Boreale, Albany, Montrose, Rock River, and Tranquillity.</p> <p>Western St. Mary to include the communities of Lucky Hill, Gayle, Labyrinth, Retreat, Spring Valley, Frankfort, St. Mary Country Club, Charles Town, Three Hills, and Boscobel.</p>	Licensee to be notified and directed to provide the Commission with a plan to address the very poor or no coverage.

TECHNICAL MONITORING OF BROADCAST LICENSEE'S COVERAGE

No.	STATIONS MONITORED	COVERAGE AREA	DATE OF MONITORING	BREACHES DETECTED	ACTION TAKEN BY THE COMMISSION
15.	<p align="center">S & B Communications Fyah 105 FM</p>	<p align="center">All island</p>	<p align="center"><u>St. Mary</u> August 4, 2022 & September 13, 2022</p>	<p>Very poor to no coverage in</p> <p>Eastern St. Mary to include the communities of Annotto Bay, Iter Boreale, Juno Pen, Enfield, Water Valley, Albany, Richmond, Montrose, Rock River, and Tranquillity.</p> <p>Western St. Mary to include the communities of Lucky Hill, Gayle, Labyrinth, Retreat, and Boscobel.</p>	<p>Licensee to be notified and directed to provide the Commission with a plan to address the very poor or no coverage.</p>

TECHNICAL MONITORING OF BROADCAST LICENSEE'S COVERAGE

No.	STATIONS MONITORED	COVERAGE AREA	DATE OF MONITORING	BREACHES DETECTED	ACTION TAKEN BY THE COMMISSION
16.	<p align="center">S & B Communications The Edge</p>	All island	<p align="center"><u>St. Mary</u> August 4, 2022 & September 13, 2022</p>	<p>Very poor to no coverage in</p> <p>Eastern St. Mary to include the communities of Annotto Bay, Iter Boreale, Juno Pen, Enfield, Water Valley, Albany, Richmond, Montrose, Rock River, and Tranquillity.</p> <p>Western St. Mary to include the communities of Lucky Hill, Gayle, Labyrinth, Retreat, and Boscobel.</p>	Licensee to be notified and directed to provide the Commission with a plan to address the very poor or no coverage.
17.	<p align="center">Universal Media Company Limited News Talk 93 FM</p>	All island	<p align="center"><u>St. Mary</u> August 4, 2022 & September 13, 2022</p>	<p>Very poor to no coverage in</p> <p>the entire parish of St. Mary</p>	Licensee to be notified and directed to provide the Commission with a plan to address the very poor or no coverage.

TECHNICAL MONITORING OF BROADCAST LICENSEE'S COVERAGE

No.	STATIONS MONITORED	COVERAGE AREA	DATE OF MONITORING	BREACHES DETECTED	ACTION TAKEN BY THE COMMISSION
18.	<p align="center">Western Broadcasting Limited Riddim FM</p>	All island	<p align="center"><u>St. Mary</u> August 4, 2022 & September 13, 2022</p>	<p>Very poor to no coverage in</p> <p>Eastern St. Mary to include the communities of Broadgate, Annotto Bay, Iter Boreale, Juno Pen, Enfield, Water Valley, Albany, Whitehall, Richmond, Montrose, and Rock River.</p> <p>Western St. Mary to include the communities of Retreat, Spring Valley, Frankfort, St. Mary Country Club, Boscobel, Galina, Look Out, Port Maria, Hampstead, and Llanrumney.</p>	Licensee to be notified and directed to provide the Commission with a plan to address the very poor or no coverage.

TECHNICAL MONITORING OF BROADCAST LICENSEE'S COVERAGE					
No.	STATIONS MONITORED	COVERAGE AREA	DATE OF MONITORING	BREACHES DETECTED	ACTION TAKEN BY THE COMMISSION
19.	Native Broadcasting Company Limited Stylz FM	<u>Limited</u> St. Thomas Portland St. Mary St. Ann	August 4, & September 13, 2022	Very poor to no coverage in Eastern St. Mary to include the communities of Providence, Devon Pen, Broadgate, Annotto Bay, Iter Boreale, Juno Pen, Enfield, Water Valley, Mount Pleasant, Albany, Whitehall, Highgate, Clonmel, Richmond, Montrose, Rock River, and Tranquillity. Western St. Mary to include the communities of Spring Valley, Frankfort, St. Mary Country Club, Boscobel, Airy Hill, and Galina.	Licensee to be notified and directed to provide the Commission with a plan to address the very poor or no coverage.

TECHNICAL MONITORING OF BROADCAST LICENSEE'S COVERAGE

No.	STATIONS MONITORED	COVERAGE AREA	DATE OF MONITORING	BREACHES DETECTED	ACTION TAKEN BY THE COMMISSION
20.	<p align="center">KC Gospel Broadcasting Limited Gospel JA</p>	<p align="center">Limited</p> <p>Clarendon St. Elizabeth</p> <p>St. Mary</p> <p>St. Catherine</p> <p>Manchester</p> <p>St. Ann</p> <p>Kingston & St. Andrew</p> <p>[Sections of Trelawny and St. Thomas]</p>	<p align="center"><u>St. Mary</u></p> <p align="center">August 4, 2022</p> <p align="center">&</p> <p align="center">September 13, 2022</p>	<p>Very poor to no coverage in</p> <p>Eastern St. Mary to include the communities of Annotto Bay, Iter Boreale, Juno Pen, Enfield, Water Valley, Albany, Whitehall, Montrose, Rock River, and Tranquillity.</p> <p>Western St. Mary to include the communities of Lucky Hill, Gayle, Labyrinth, Retreat, Spring Valley, Boscobel, Oracabessa, Airy Hill, Galina, Port Maria, Trinity, Hampstead, and Llanrumney.</p>	<p>Licensee to be notified and directed to provide the Commission with a plan to address the very poor or no coverage.</p>

TECHNICAL MONITORING OF BROADCAST LICENSEE'S COVERAGE					
No.	STATIONS MONITORED	COVERAGE AREA	DATE OF MONITORING	BREACHES DETECTED	ACTION TAKEN BY THE COMMISSION
21.	<p>St. Bess Radio FM Company Limited</p> <p>Bess 100 FM</p>	<p><u>Limited</u></p> <p>St. Elizabeth</p> <p>Westmoreland</p> <p>St. James</p> <p>St. Ann</p> <p>St. Mary</p> <p>Manchester</p> <p>Clarendon</p> <p>Hanover</p> <p>Trelawny</p> <p>St. Catherine</p> <p>Kingston & St. Andrew</p>	<p><u>St. Mary</u></p> <p>August 4, 2022</p> <p>&</p> <p>September 13, 2022</p>	<p>Very poor to no coverage in</p> <p>Eastern St. Mary to include the communities of Devon Pen Annotto Bay, Iter Boreale, Juno Pen, Mount Pleasant, Nuttfield, Enfield, Water Valley, Albany, Whitehall, Richmond, Montrose, Rock River, Tranquillity, and Dean Pen.</p> <p>Western St. Mary to include the communities of Jeffrey Town, Lucky Hill, Gayle, Labyrinth, Retreat, Spring Valley, Frankfort, St. Mary Country Club, Charles Town, Three Hills, Boscobel, Oracabessa, Airy Hill, Mason Hall, Galina, Look Out, Port Maria, Trinity, Hampstead, and Llanrumney.</p>	<p>Licensee to be notified and directed to provide the Commission with a plan to address the very poor or no coverage.</p>

Note: For the licensee highlighted in green in **Table 1**, coverage was considered reasonable in most areas.

Table # 2: Technical Monitoring of Broadcast Licensee's Coverage for St. Ann

TECHNICAL MONITORING OF BROADCAST LICENSEE'S COVERAGE					
No.	STATIONS MONITORED	COVERAGE AREA	DATE OF MONITORING	BREACHES DETECTED	ACTION TAKEN BY THE COMMISSION
1.	Radio Jamaica Limited Radio Jamaica 94 FM	All island	<u>St. Ann</u> September 20, 2022	Monitoring started but not yet completed.	N/A
2.	Radio Jamaica Limited Fame 95 FM	All island	<u>St. Ann</u> September 20, 2022	Monitoring started but not yet completed.	N/A
3.	Radio Jamaica Limited Hitz 92 FM	All island	<u>St. Ann</u> September 20, 2022	Monitoring started but not yet completed.	N/A
4.	British Broadcasting Corporation BBC World Service	All island	<u>St. Ann</u> September 20, 2022	Monitoring started but not yet completed.	N/A
5.	Aeronautical Telecommunication Limited Kool 97 FM	All island	<u>St. Ann</u> September 20, 2022	Monitoring started but not yet completed.	N/A
6.	Grove Broadcasting Company Limited Irie FM	All island	<u>St. Ann</u> September 20, 2022	Monitoring started but not yet completed.	N/A

TECHNICAL MONITORING OF BROADCAST LICENSEE'S COVERAGE					
No.	STATIONS MONITORED	COVERAGE AREA	DATE OF MONITORING	BREACHES DETECTED	ACTION TAKEN BY THE COMMISSION
7.	Grove Broadcasting Company Limited Zip 103 FM	All island	<u>St. Ann</u> September 20, 2022	Monitoring started but not yet completed.	N/A
8.	The BRIDGE 99 FM Limited Bridge 99	All island	<u>St. Ann</u> September 20, 2022	Monitoring started but not yet completed.	N/A
9.	Independent Radio Company Limited Power 106 FM	All island	<u>St. Ann</u> September 20, 2022	Monitoring started but not yet completed.	N/A
10.	Island Broadcasting Services Limited Klas Sports Radio Limited	All island	<u>St. Ann</u> September 20, 2022	Monitoring started but not yet completed.	N/A
11.	Kommercial Suites Limited Mega Jamz 98 FM	All island	<u>St. Ann</u> September 20, 2022	Monitoring started but not yet completed.	N/A
12.	Nationwide News Network Limited NNN	All island	<u>St. Ann</u> September 20, 2022	Monitoring started but not yet completed.	N/A

TECHNICAL MONITORING OF BROADCAST LICENSEE'S COVERAGE					
No.	STATIONS MONITORED	COVERAGE AREA	DATE OF MONITORING	BREACHES DETECTED	ACTION TAKEN BY THE COMMISSION
13.	National Religious Media Commission Love 101 FM	All island	<u>St. Ann</u> September 20, 2022	Monitoring started but not yet completed.	N/A
14.	Northern Caribbean University NCU FM	All island	<u>St. Ann</u> September 20, 2022	Monitoring started but not yet completed.	N/A
15.	S & B Communications Fyah 105 FM	All island	<u>St. Ann</u> September 20, 2022	Monitoring started but not yet completed.	N/A
16.	S & B Communications The Edge	All island	<u>St. Ann</u> September 20, 2022	Monitoring started but not yet completed.	N/A
17.	Universal Media Company Limited News Talk 93 FM	All island	<u>St. Ann</u> September 20, 2022	Monitoring started but not yet completed.	N/A
18.	Western Broadcasting Limited Riddim FM	All island	<u>St. Ann</u> September 20, 2022	Monitoring started but not yet completed.	N/A

TECHNICAL MONITORING OF BROADCAST LICENSEE'S COVERAGE					
No.	STATIONS MONITORED	COVERAGE AREA	DATE OF MONITORING	BREACHES DETECTED	ACTION TAKEN BY THE COMMISSION
19.	Cornwall Broadcasting Company Limited Mello FM	<u>Limited</u> St. James St. Thomas St. Elizabeth Manchester Clarendon St. Catherine Portland St. Ann Kingston & St. Andrew [Sections of Westmoreland, Trelawny and Hanover]	<u>St. Ann</u> September 20, 2022	Monitoring started but not yet completed.	N/A

TECHNICAL MONITORING OF BROADCAST LICENSEE'S COVERAGE					
No.	STATIONS MONITORED	COVERAGE AREA	DATE OF MONITORING	BREACHES DETECTED	ACTION TAKEN BY THE COMMISSION
20.	KC Gospel Broadcasting Limited Gospel JA	<u>Limited</u> Clarendon St. Elizabeth St. Mary St. Catherine Manchester St. Ann Kingston & St. Andrew [Sections of Trelawny and St. Thomas]	<u>St. Ann</u> September 20, 2022	Monitoring started but not yet completed.	N/A

TECHNICAL MONITORING OF BROADCAST LICENSEE'S COVERAGE					
No.	STATIONS MONITORED	COVERAGE AREA	DATE OF MONITORING	BREACHES DETECTED	ACTION TAKEN BY THE COMMISSION
21.	<p>St. Bess Radio FM Company Limited</p> <p>Bess 103 FM</p>	<p>Limited</p> <p>St. Elizabeth</p> <p>Westmoreland</p> <p>St. James</p> <p>St. Ann</p> <p>St. Mary</p> <p>Manchester</p> <p>Clarendon</p> <p>Hanover</p> <p>Trelawny</p> <p>St. Catherine</p> <p>Kingston & St. Andrew</p>	<p><u>St. Ann</u></p> <p>September 20, 2022</p>	<p>Monitoring started but not yet completed.</p>	<p>N/A</p>

Technical Complaints Investigation

TECHNICAL COMPLAINTS INVESTIGATED						
No.	LICENSEE	NATURE OF INVESTIGATION	DATE OF INVESTIGATION	LOCATION OF INVESTIGATION	BREACHES DETECTED	ACTION TAKEN BY THE COMMISSION
1.	Nationwide News Network Limited [NNN]	To confirm the presence of a logger system and a delay mechanism.	August 29, 2022	Kingston	Content Standard Breach	The Commission acknowledged and confirmed the presence of the Delay Mechanism Device and a Logger & Recording System at Nationwide News Network Limited's (NNN) studio. No further action recommended.

COMPLAINTS RESOLUTION

Except for matters that fall outside of the Commission's mandate, all reports of possible breaches of licence are investigated. As soon as investigations are completed, the complainants and the relevant licensees are notified of the outcome, and the Commission considers the matter resolved.

Four (4) investigations were resolved between July - September, 2022.

Table 3

Resolution of Complaints by Licensee Type

	No. of investigated complaints resolved
Subscriber Television	-
Broadcast Television	-
Broadcast Radio	4
Total	4

Table 4

Resolution of Complaints by Category

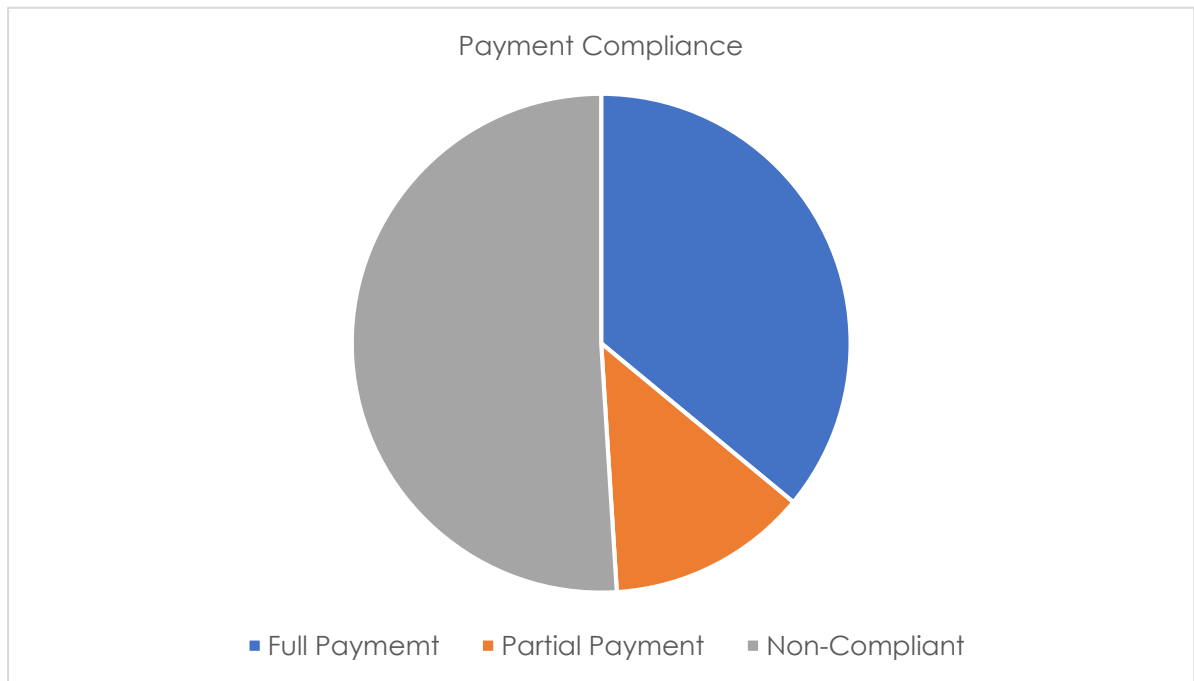
CATEGORY		TOTAL
Closed - Complied with required remedial action for breach of licence		
• Broadcast Radio	3	3
• Broadcast Television	-	-
Closed – No Evidence of Breach		
• Broadcast Radio	1	1
• Broadcast Television	-	-
Closed - Commission accepted licensee's internal remedial action		
• Broadcast Radio	-	-
• Broadcast Television	-	-
Total	4	4

FINANCIAL COMPLIANCE

STV operators are required to pay an annual licence fee of five percent (5%) of their gross subscription income.

Aggregate payment performance is illustrated in **Figure 2**

Figure 2

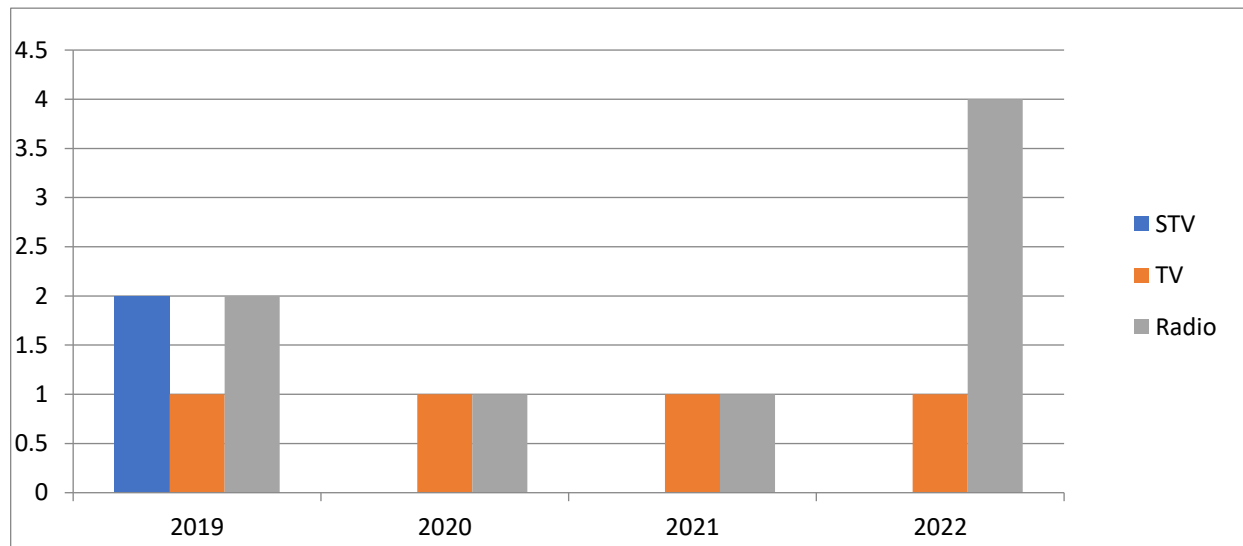


Full Payment - 36%
Partial Payment - 13 %
Non- Compliant - 51%

NOTICES OF BREACH

During the period under review, five (5) Notices of Breach were issued to licensees. All five notices arose from contravention of Content Standards.

Figure 3
TREND IN BREACHES COMMITTED (BY SERVICE)



	2019	2020	2021	2022
STV	2	0	0	0
TV	1	1	1	1
RADIO	2	1	1	4

Table 5
STV Licensees Financial Compliance-For quarter ended September 30, 2022

LICENSEES		SUBMISSION OF AUDITED FINANCIAL STATEMENTS FOR YEARS:					LICENCE FEES		
		2017	2018	2019	2020	2021	Paid in Full	Partial Payment	Non-Compliant
1	Advance Cable Systems Ltd.	no	no	no	yes	no		✓	
2	Astra Technology Ltd.	no	no	no	no	no			✓
3	Best TV Communications Group Ltd	n/a	n/a	n/a	n/a	n/a			✓
4	Cable One Jamaica Ltd.	yes	yes	no	yes	yes		✓	
5	Cabletron Network Systems Ltd. (managed by Home Time Entertainment Limited)	no	no	no	no	no			✓
6	Central Clarendon Cable Ltd.	no	no	no	no	no			?
7	Central Communication Services Ltd.	yes	yes	yes	no	no			✓
8	Columbus Communications - FLOW	yes	yes	no	yes	no	✓		
9	Combined Communications Ltd.	no	no	no	yes	no			✓
10	Communicable Ltd	no	no	no	no	no			✓
11	Cornwall Communications Ltd.	no	yes	yes	yes	no			✓
12	CTL Limited	no	yes	no	yes	yes	✓		
13	Digicel Jamaica (formerly Telstar Cable Ltd)	yes	yes	no	yes	yes	✓		
14	Digital Interactive Systems Limited	no	yes	yes	yes	no			✓
15	Direct Cable Systems Ltd.	no	no	no	no	no			?
16	Gemini Cable Network	yes	yes	no	no	no	✓		
17	General Satellite Network Company	yes	yes	yes	no	no			✓
18	Guthrie's Communications Ltd (managed by Home Time Entertainment Limited)	no	no	no	no	no			?
19	Home Time Entertainment Limited	yes	no	no	no	no			✓
20	Horizon Entertainment & Communication (managed by Home Time Entertainment Limited)	no	no	no	no	no			✓
21	Inntech Communications Ltd.	yes	yes	yes	no	no	✓		
22	JACS	n/a	no	yes	yes	yes	✓		
23	Jamaica Cablevision Ltd. (managed by Home Time Entertainment Limited)	no	no	no	no	no	✓		
24	Krisara Cable Co. Ltd.	no	no	no	no	no			✓
25	Linscom Network Limited	yes	no	no	no	no			✓
26	Logic One Limited	yes	yes	yes	yes	no			?
27	Marimaxx Communications Ltd. (managed by Home Time Entertainment Limited)	yes	no	no	no	no			✓

STV Licensees Financial Compliance (cont'd)

LICENSEES		SUBMISSION OF AUDITED FINANCIAL STATEMENTS FOR YEARS:					LICENCE FEES		
		2017	2018	2019	2020	2021	Paid in Full	Partial Payment	Non-Compliant
28	Mars Cable Vision Limited	yes	yes	yes	yes	yes	✓		
29	McKoy's Cable Television Co. Ltd.	no	no	no	no	no			✓
30	Mikes Electronics & Cable Network Ltd.	no	no	no	no	no			?
31	Modern Re-Broadcasting Co. Ltd.	yes	no	no	no	no	✓		
32	Nems Electrical & Satellite Ltd.	no	no	no	no	no			?
33	Network Cable Service	yes	yes	no	no	yes	✓		
34	Odyssey Cable Vision Limited	yes	yes	yes	yes	yes	✓		
35	Procables Network Limited	no	no	no	no	no	✓		
36	QES 46 Limited	no	no	no	no	no		✓	
37	Quality Cable Service	no	no	no	no	no			?
38	Rural Cable Company Limited	no	no	no	no	no		✓	
39	Santastic Cable Systems Ltd. (managed by Odyssey Cable Vision Limited)	no	yes	yes	yes	no			✓
40	Somane Pesole Communications Ltd.	no	no	no	no	no	✓		
41	Starcom Cablevision Ltd.	no	no	no	no	no			?
42	Stars Cable Company Ltd.	no	no	yes	no	no			✓
43	St. Thomas Cable Network Limited	yes	no	no	no	no			✓
44	Summit Satellite Systems Limited	no	no	no	no	no			?
45	Total Cable	no	no	no	yes	no	✓		
46	Tru Star Cable Television Network	no	no	no	no	no			?
47	Venus Cable Services	no	no	no	no	no			?
48	Vere Cable Network Limited	no	no	no	no	no			✓
49	Westar Communications Limited	no	no	no	no	no		✓	
50	Wilson Enterprises Limited	no	no	no	no	no			✓

? - **Non-operational**; n/a - **Not applicable** (Licence granted during year and not expected to submit Financial Statements)

TABLE 6
BREACHES BY LICENSEES
BREACH BY BROADCAST TELEVISION LICENSEE

TELEVISION JAMAICA LIMITED (TVJ)

DATE OF NOTIFICATION: August 8, 2022
COMPLAINT NUMBER: 2022020900
NATURE OF COMPLAINT: Transmission of profane language during the airing of a song.
NATURE OF BREACH: Breach of Regulations 11(3) of the TSBR and Section 17 of the BBRA as licensee failed to provide the requested off-air recording
COMMISSION DECISION: Licensee in breach
REMEDIAL ACTION: The licensee was directed to provide specifications of its recording and delay mechanism
STATUS: Closed

BREACHES BY BROADCAST RADIO LICENSEES

UNIVERSAL MEDIA COMPANY LIMITED (News talk 93 FM)

DATE OF NOTIFICATION: July 11, 2022
COMPLAINT NUMBER: 2022031501
NATURE OF COMPLAINT: Transmission of slanderous and defamatory statements
NATURE OF BREACH: Breach of Regulations 30(c) of the TSBR.
COMMISSION DECISION: Licensee in breach
REMEDIAL ACTION: Licensee required to assign a Producer to programme.
Licensee complied with required remedial action.
STATUS: Closed

NATIONWIDE NEWS NETWORK LIMITED (NNN)

DATE OF NOTIFICATION: August 8, 2022
COMPLAINT NUMBER: 2022042500
NATURE OF COMPLAINT: Transmission of profane language during the airing of a song
NATURE OF BREACH: Breach of Regulations 11(3) of the TSBR and Section 17 of BBRA as licensee failed to provide the requested off-air recording.
COMMISSION DECISION: Licence in breach
REMEDIAL ACTION: Licensee was directed to provide specifications of its recording and delay mechanism
STATUS: Closed

MOTHER IN CRISIS (Sun City Radio)

DATE OF NOTIFICATION: August 8, 2022
COMPLAINT NUMBER: 2022061400
NATURE OF COMPLAINT: Transmission of song with indecent language
NATURE OF BREACH: Breach of Regulations 30(d) of the TSBR and the Code
COMMISSION DECISION: Licence in breach
REMEDIAL ACTION: Commission accepted the licensee's internal remedial actions.
STATUS: Closed

GROVE BROADCASTING COMPANY LTD. (Zip 103 FM)

DATE OF NOTIFICATION: August 8, 2022
COMPLAINT NUMBER: 2022053000
NATURE OF COMPLAINT: Transmission of songs which promote/glorify or refer to or otherwise suggestive of scamming
NATURE OF BREACH: Breach of Regulations 30(a) and 30(j) of the TSBR
COMMISSION DECISION: Licence in breach
REMEDIAL ACTION: Licensee to transmit prescribed apology; Licensee complied with required remedial action.
STATUS: Closed

**** 'Date of Notification' is meant to indicate the date on which the Commission made a determination that there was a contravention by the licensee, pursuant to Section 20 of the Broadcasting and Radio Re-diffusion Act.**