



*MONITORING & COMPLIANCE REPORT*

*JANUARY - MARCH  
2022*



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**EXECUTIVE SUMMARY**  
**BCJ - Quarterly Monitoring & Compliance Report**  
**(January– March 2022)**

It should be noted that the life of the previous board ended October 2021. As such, there were no citation of breaches for the reporting period as this function requires board approval.

Thirty-eight (38) contacts were recorded for the period January – March 2022. Of this number, eight (8) were complaints, which resulted in investigations of broadcast and television operators. Thirty (30) were queries and comments about other operational issues pertaining to licensed operators and the work of the Commission.

All eight (8) complaints were matters relating to content standards. There was an increase of five (5) when compared with the previous quarter, October – December 2021.

In relation to the payment of the annual licence fee, sixteen (16) subscriber television (STV) operators, or 37% of all licensees paid in full; two (2) or 5% made partial payments and twenty-five (25) or 58% were non-compliant. There was an increase of four (4) in the number of full payments recorded when compared to the previous quarter. There was a decrease of one (1) in the number of licensees who made partial payments and there was also a decrease of four (4) in the number of non-compliant licensees.

## INTRODUCTION

### Contacts with the Commission

Thirty-eight (38) contacts were recorded for the period, January – March 2022. There were eight (8) content standard investigations but no citation of any Notice of Breach of Licence.

### BREAKDOWN OF CONTACTS

|   | January 2022 | February 2022 | March 2022 | TOTAL     |
|---|--------------|---------------|------------|-----------|
| <b>Queries, Requests and Reports:</b>   |              |               |            |           |
| <b>Subscriber Television Customer service issues</b>                          | 3            | 6             | -          | 9         |
| <b>Complaints Received and Investigated</b>                                   | 3            | 2             | 3          | 8         |
| <b>Subscriber Television technical issues</b>                                 | 2            | -             | 2          | 4         |
| <b>Broadcast Application process</b>  | -            | -             | 2          | 2         |
| <b>Other operational issues (with the exception of those indicated above)</b> | 2            | 9             |            | 15        |
| <b>TOTAL</b>  | <b>10</b>    | <b>17</b>     | <b>11</b>  | <b>38</b> |

## PROGRAMMING CONTENT COMPLIANCE

The Commission investigated eight (8) complaints relating to the broadcast of problematic content. The number of complaints investigated increased by five (5) when compared to the period October – December 2021.

**Table 1** details the complaints investigated relating to content standards between January to March, and the nature of the investigations conducted by the Commission.

**Figure 1** illustrates the trend in programming standard complaints investigated in similar reporting periods since 2019.

**Table 1**

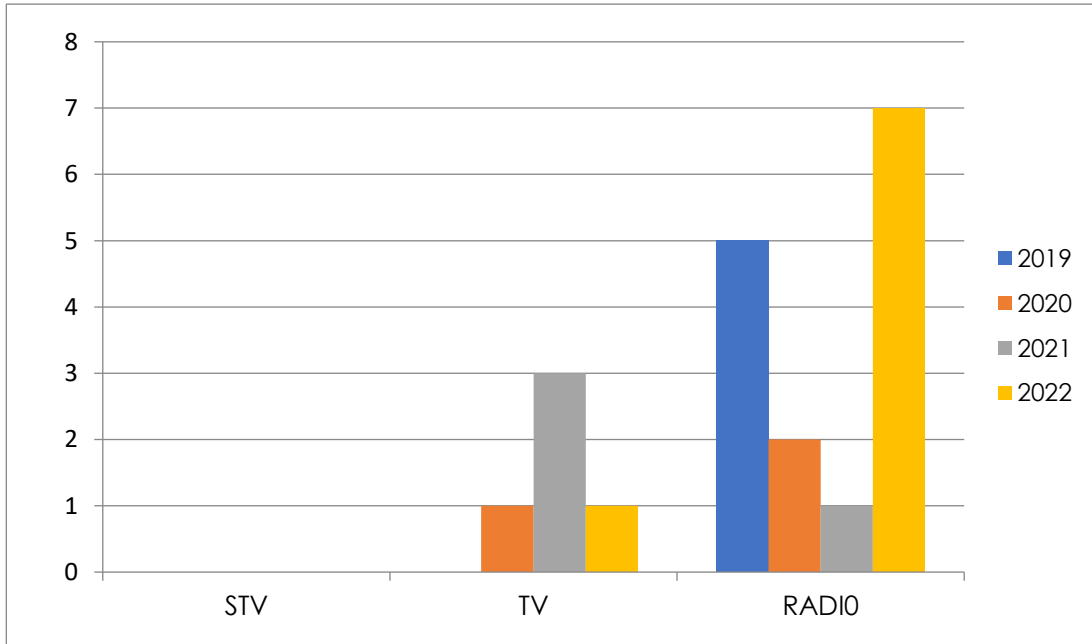
**Content Standards Complaints Investigated: January –March 2022**

|  | Transmission of indecent and profane language during the airing of a song. | Transmission of Defamatory remarks during the programme 'Fresh Start' co-hosted by Andre Stevens | Transmission of excessive language during the airing of a song | TOTAL    |
|--|--|--|--|----------|
| Aeronautical Jamaica Ltd. (Kool 97 FM)   | 1  |  |  | 1        |
| Music 99 Jamaica Ltd. (BRIDGE 99)        | 2  |  |  | 2        |
| FAME 95 FM                               | 1  |  |  | 1        |
| Television Jamaica Ltd. (TVJ)            | 1  |  |  | 1        |
| S & B Communications Ltd. (FYAH 105)     | 1  |  |  | 1        |
| Grove Broadcasting Co. Ltd. (ZIP 103 FM) |  |  | 1  | 1        |
| Universal Media Co. Ltd. (Newstalk 93FM) |  | 1  |  | 1        |
| <b>TOTAL</b>                             | <b>6</b>   | <b>1</b>   | <b>1</b>   | <b>8</b> |

Complaints listed above include allegations that may not have necessarily resulted in findings of breach.

**Figure 1:**

**CONTENT STANDARD COMPLAINTS INVESTIGATED  
Trends for Quarter (January- March) from 2019 to 2022**



|       | 2019 | 2020 | 2021 | 2022 |
|-------|------|------|------|------|
| STV   | 0    | 0    | 0    | 0    |
| TV    | 0    | 1    | 3    | 1    |
| RADIO | 5    | 2    | 1    | 7    |

## COMPLAINTS RESOLUTION

Except for matters that fall outside of the Commission's mandate, all reports of possible breaches of licence are investigated. As soon as investigations are completed, the complainants and the relevant licensees are notified of the outcome, and the Commission considers the matter resolved.

One (1) investigation was resolved between January - March, 2022.

**Table 2**

### Resolution of Complaints by Licensee Type

|                       | No. of investigated complaints resolved |
|-----------------------|---|
| Subscriber Television | -                                       |
| Broadcast Television  | -                                       |
| Broadcast Radio       | 1                                       |
| <b>Total</b>          | <b>1</b>                                |



**Table 3**

**Resolution of Complaints by Category**

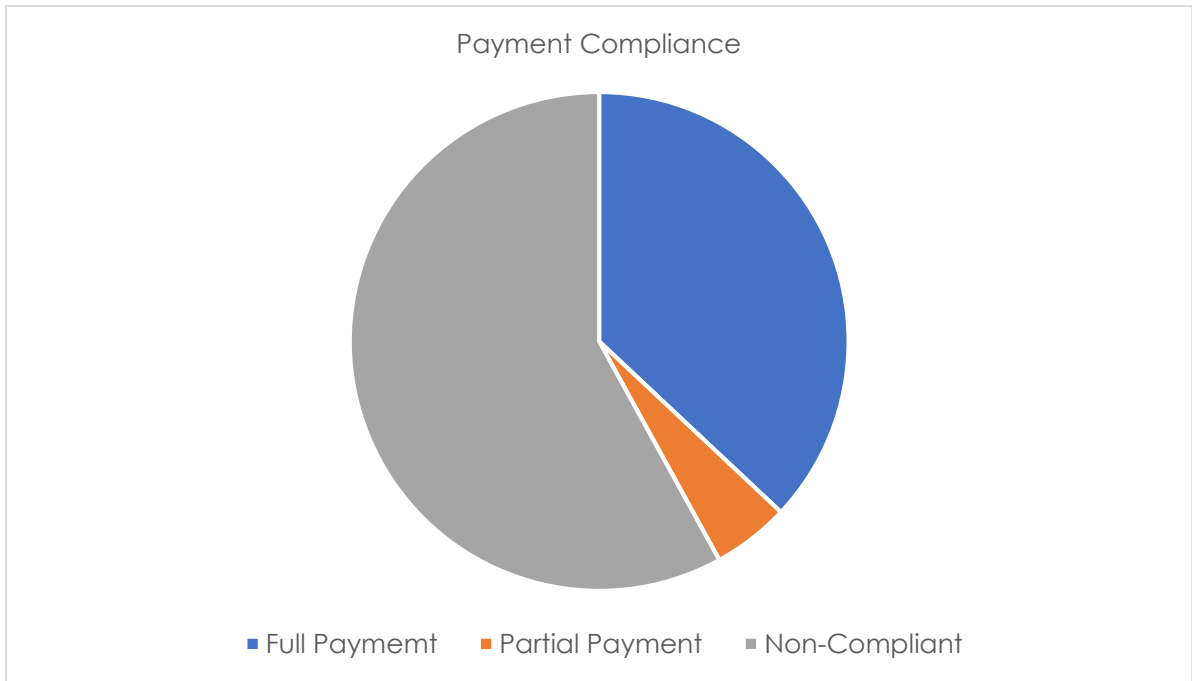
| <b>CATEGORY</b>  |          | <b>TOTAL</b> |
|--|----------|--------------|
| <b>Closed - Complied with required remedial action for breach of licence</b> |          |              |
| • <b>Broadcast Radio</b>   | 1        | 1            |
| • <b>Broadcast Television</b>  | -        | -            |
| <b>Closed – No Evidence of Breach</b>  |          |              |
| • <b>Broadcast Radio</b>   | -        | -            |
| • <b>Broadcast Television</b>  | -        | -            |
| <b>No Sanction Applied</b>   |          |              |
| • <b>Broadcast Radio</b>   | -        | -            |
| • <b>Broadcast Television</b>  | -        | -            |
| <b>Total</b>   | <b>1</b> | <b>1</b>     |

## FINANCIAL COMPLIANCE

SVT operators are required to pay an annual licence fee of five percent (5%) of their gross subscription income.

Aggregate payment performance is illustrated in **Figure 2**

**Figure 2**



|                        |               |
|------------------------|---------------|
| <b>Full Payment</b>    | - <b>37%</b>  |
| <b>Partial Payment</b> | - <b>5 %</b>  |
| <b>Non- Compliant</b>  | - <b>58 %</b> |

Table 4

**STV Licensees Financial Compliance**  
**For quarter ended March 31, 2022**

| LICENSEES |  | SUBMISSION OF AUDITED FINANCIAL STATEMENTS FOR YEARS: |      |      |      |      | LICENCE FEES |                 |               |
|-----------|--|---|------|------|------|------|--------------|-----------------|---------------|
|           |  | 2017  | 2018 | 2019 | 2020 | 2021 | Paid in Full | Partial Payment | Non-Compliant |
| 1         | Advance Cable Systems Ltd.                   | no  | no   | no   | yes  | no   |              | ✓               |               |
| 2         | Astra Technology Ltd.                        | no  | no   | no   | no   | no   |              |                 | ✓             |
| 3         | Best TV Communications Group Ltd             | n/a   | n/a  | n/a  | n/a  | n/a  |              |                 | ✓             |
| 4         | Cable One Jamaica Ltd.                       | yes   | yes  | no   | yes  | yes  | ✓            |                 |               |
| 5         | Cabletron Network Systems Ltd.               | no  | no   | no   | no   | no   |              |                 | ✓             |
| 6         | Central Clarendon Cable Ltd.                 | no  | no   | no   | no   | no   |              |                 | ✓             |
| 7         | Central Communication Services Ltd.          | yes   | yes  | yes  | no   | no   | ✓            |                 |               |
| 8         | Columbus Communications - FLOW               | yes   | yes  | no   | yes  | no   | ✓            |                 |               |
| 9         | Combined Communications Ltd.                 | no  | no   | no   | no   | no   |              |                 | ✓             |
| 10        | Communicable Ltd.                            | no  | no   | no   | no   | no   |              |                 | ✓             |
| 11        | Cornwall Communications Ltd.                 | no  | yes  | yes  | no   | no   |              |                 | ✓             |
| 12        | CTL Limited                                  | no  | yes  | no   | yes  | yes  | ✓            |                 |               |
| 13        | Digicel Jamaica (formerly Telstar Cable Ltd) | yes   | yes  | no   | yes  | yes  | ✓            |                 |               |
| 14        | Digital Interactive Systems Limited          | no  | yes  | yes  | yes  | no   |              |                 | ✓             |
| 15        | Direct Cable Systems Ltd.                    | no  | no   | no   | no   | no   |              |                 | n/o           |
| 16        | Gemini Cable Network                         | yes   | yes  | no   | no   | no   | ✓            |                 |               |
| 17        | General Satellite Network Company            | yes   | no   | yes  | no   | no   |              |                 | ✓             |
| 18        | Guthrie's Communications Ltd                 | no  | no   | no   | no   | no   |              |                 | n/o           |
| 19        | Home Time Entertainment                      | yes   | no   | no   | no   | no   |              |                 | ✓             |
| 20        | Horizon Entertainment & Communication        | no  | no   | no   | no   | no   |              |                 | ✓             |
| 21        | Inntech Communications Ltd.                  | yes   | yes  | yes  | no   | no   | ✓            |                 |               |
| 22        | JACS   | n/a   | no   | no   | no   | no   | ✓            |                 |               |
| 23        | Jamaica Cablevision Ltd.                     | no  | no   | no   | no   | no   | ✓            |                 |               |
| 24        | Krisara Cable Co. Ltd.                       | no  | no   | no   | no   | no   |              |                 | ✓             |

**STV Licensees Financial Compliance**

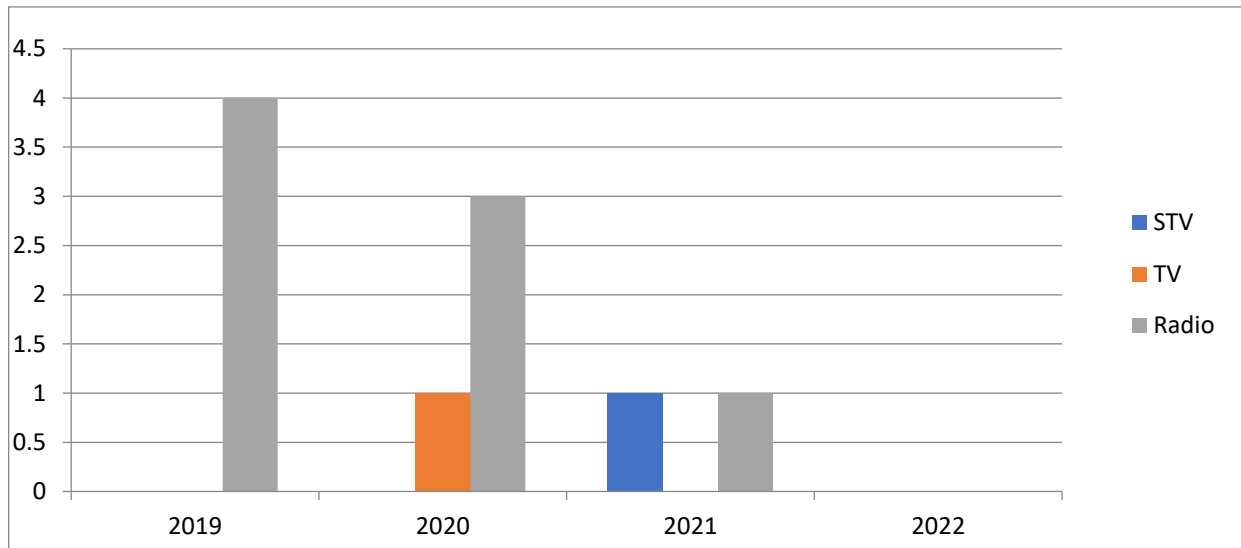
| LICENSEES |  | SUBMISSION OF AUDITED FINANCIAL STATEMENTS FOR YEARS: |      |      |      |      | LICENCE FEES |                 |               |
|-----------|--|---|------|------|------|------|--------------|-----------------|---------------|
|           |  | 2017  | 2018 | 2019 | 2020 | 2021 | Paid in Full | Partial Payment | Non-Compliant |
| 25        | Linscom Network Limited                | yes   | no   | no   | no   | no   |              |                 | ✓             |
| 26        | Logic One Limited                      | yes   | yes  | yes  | yes  | no   | ✓            |                 |               |
| 27        | Marimaxx Communications Ltd.           | yes   | no   | no   | no   | no   |              |                 | ✓             |
| 28        | Mars Cable Vision Limited              | yes   | yes  | yes  | yes  | yes  |              |                 | ✓             |
| 29        | McKoy's Cable Television Co. Ltd.      | no  | no   | no   | no   | no   |              |                 | ✓             |
| 30        | Mikes Electronics & Cable Network Ltd. | no  | no   | no   | no   | no   |              |                 | n/o           |
| 31        | Modern Re-Broadcasting Co. Ltd.        | yes   | no   | no   | no   | no   | ✓            |                 |               |
| 32        | Nems Electrical & Satellite Ltd.       | no  | no   | no   | no   | no   |              |                 | n/o           |
| 33        | Network Cable Service                  | yes   | yes  | no   | no   | yes  | ✓            |                 |               |
| 34        | Odyssey Cable Vision Limited           | yes   | no   | no   | no   | no   | ✓            |                 |               |
| 35        | Procables Network Limited              | no  | no   | no   | no   | no   | ✓            |                 |               |
| 36        | QES 46 Limited                         | no  | no   | no   | no   | no   |              |                 | ✓             |
| 37        | Quality Cable Service                  | no  | no   | no   | no   | no   |              |                 | ✓             |
| 38        | Rural Cable Company Limited            | no  | no   | no   | no   | no   |              |                 | ✓             |
| 39        | Santastic Cable Systems Ltd.           | no  | no   | no   | no   | no   |              | ✓               |               |
| 40        | Somane Pesole Communications Ltd.      | no  | no   | no   | no   | no   | ✓            |                 |               |
| 41        | Starcom Cablevision Ltd.               | no  | no   | no   | no   | no   |              |                 | n/o           |
| 42        | Stars Cable Company Ltd.               | no  | no   | yes  | no   | no   |              |                 | ✓             |
| 43        | St. Thomas Cable Network Limited       | yes   | no   | no   | no   | no   |              |                 | ✓             |
| 44        | Summit Satellite Systems Limited       | no  | no   | no   | no   | no   |              |                 | n/o           |
| 45        | Total Cable                            | no  | no   | no   | yes  | no   | ✓            |                 |               |
| 46        | Tru Star Cable Television Network      | no  | no   | no   | no   | no   |              |                 | n/o           |
| 47        | Venus Cable Services                   | no  | no   | no   | no   | no   |              |                 | ✓             |
| 48        | Vere Cable Network Limited             | no  | no   | no   | no   | no   |              |                 | ✓             |
| 49        | Westar Communications Limited          | no  | no   | no   | no   | no   |              |                 | ✓             |
| 50        | Wilson Enterprise Limited              | no  | no   | no   | no   | no   |              |                 | ✓             |

n/o - Non-operational

## NOTICES OF BREACH

During the period under review no Notice of Breach was issued to any licensee.

**Figure 3**  
**TREND IN BREACHES COMMITTED (BY SERVICE)**



|       | 2019 | 2020 | 2021 | 2022 |
|-------|------|------|------|------|
| STV   | 0    | 0    | 1    | 0    |
| TV    | 0    | 1    | 0    | 0    |
| RADIO | 4    | 3    | 1    | 0    |